

Steaming Services for Destination Weddings

After traveling, freshen your clothes and add the finishing touches for your perfect wedding-day look!

SERVICES FOR THE BRIDE

- Gown Steaming/Preparation:
 - \$65 for First 2 Layers
 - \$20 ea additional layer
- Veil Steaming
 - \$35 for shorter than floor
 - \$55 for longer than floor
- Cleaning/Preservation:
 - Leave your dress in Asheville and have it shipped to your home clean and preserved!

BRIDAL PARTY/ FAMILY SERVICES

- Dress Steaming: \$30ea
- Suit Steaming (2 Piece): \$25
w/Shirt Pressing: \$45

LAST MINUTE NEEDS WE KEEP IN-STOCK

- Emergency kits
- Bridal Hairpieces
- Bridal Jewelry
- Bust Cups (Various Types)
- Boombas
- Boob tape
- Pasties
- Garment tape
- Various Bridal Clutches/Bags
- Gifts for Bridesmaids
- Shoe Comfort Kits/Heel Savers



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See back of page for more information.

Steaming Policies and Procedures

Our steaming/prepping service helps your dress look its very best on the day of your wedding or event. You have invested into the fit and style of your clothes, and these finishing touches make everything look polished. This is a time-consuming and tedious process that requires equipment, patience, and a clean space, so if you would like us to take care of this for you, we would love to help.

Scheduling: For current bridal clients, you will receive info about our steaming/prepping and preservation services at your follow-up fitting. You are welcome to book your steaming service at one of your fittings, or by calling the studio. If you are not a current client, or are coming to town for a wedding or event, please read the additional section at the bottom of the page.

Storage: We do not store dresses or clothing for clients beyond their final fitting UNLESS they have scheduled and paid for our steaming services.

Spots/stains: Any spots seen on your dress during your FIRST fitting will be identified, pointed out to the client, and charged a small fee to clean (with your permission). If additional spots are found later in the process, we assume they happened in our shop and will remove them at our cost. This is a normal part of prepping the dress/clothing. As long as you leave the garments in our studio, we will not charge anything additional for this service. However, if you take the dress/garments out of the studio, and bring them back for steaming with stains, you will be charged additional money to remove them.

Photoshoot or at-home try-ons: If you are a bridal client, we prefer to keep your dress after the Final fitting. But, if you choose to take your dress/clothing after your final fitting, and plan to bring it back for steaming right before your wedding, you may be charged additional fees for spot cleaning your dress, and/or cleaning the hem of your dress. Often, when dresses get taken out of the studio, they return with dust on the skirt/hem, and/or pet hair between layers, and even dirt or grass stains on the hems. We will inspect your dress with you when you drop it off and will show you the spots needing treatment and the cost upfront.

Double Steamings: Occasionally, a bride will have a very wrinkle-prone or delicate dress that will need a steaming before her bridal portraits, and then again before her wedding day. If this is the case, we will charge for the 2nd steaming using our a la carte (per layer) pricing.

Pricing: Our 3 flat-rate steaming packages are the best value for MOST dresses, and include an emergency kit. Or, you may choose to have your dress steamed/prepped a la carte, which is done by charging per-layer. Veil steams are priced as flat rates and added to each package or a la carte service.

Payment: Payment for all steaming services are done upfront in ALL circumstances. If you are a current client, we add this to your final payment.

This allows us to set aside the time in our schedule, and allows you to designate a pick-up person if needed.

Pick-up date: The ideal scenario is to pick up your dress as close to the wedding as possible, and transport it as few times as possible. Most clients pick it up the day before, on the way to their rehearsal so that they can transport it once and leave it hanging until the wedding. We can have your dress ready at [virtually] anytime you want it, so let us know what makes the most sense for you.

Pick-up times: We will schedule your pickup for either 10am or 2pm on your chosen day. You will get a reminder for your pick-up time, but you can come anytime AFTER that time, but before 6pm.

Non-client or “Destination” weddings: If you have not done your alterations with us, or are coming from out of town, please call our studio to discuss your needs. We ask for a minimum of 3 weeks before your event to hold your place. If the time frame is less than this, please call to discuss. You will need to have your dress or other garments in the studio no less than 3 days before the event. If you have special circumstances that make this impossible, please call the studio to discuss. With enough planning, we can usually accommodate exceptions. We will inspect your dress with you when you drop it off and will show you any spot cleaning needed and will quote the total cost upfront.