

Steam Packages

Add the finishing touches for your perfect wedding-day look!



FLAWLESS

\$125



PREMIUM

\$350

SAVE \$25



LUXURIOUS

\$400

SAVE \$25

Gown Steaming and Prepping
Emergency Kit

(An overall check for any threads, lint removal; then a deep steam of each individual layer of your gown. Packed in a long garment bag for transport.)

Gown Steaming and Prepping
Emergency Kit

+ Gown Cleaning

(See back of pg for details. Prep, Packaging, & Shipping to Memories)

Gown Steaming and Prepping
Emergency Kit

Gown Cleaning

+ Preservation/Boxing

(See back of page for details)

Available Add Ons To Upgrade Your Bundle

- Veil Steaming: \$35/\$55 (long)
- Bridal Party Steaming: \$30/Dress
- Suit Steaming (2 Piece): \$25
w/Shirt Press: \$45
- Custom Veils: Start at \$119+ tax
- Custom Silk Bridal Robe: \$279+ tax
- Bridesmaids Robes: \$159+ tax
- Embroidered Message: \$30 - 75
- Vintage Memento: Start at \$65+ tax

À La Carte Bundled Product Values

- Gown Steaming: \$65 for First 2 Layers
- \$20 for each additional layer
- Emergency Kits: \$20+ tax
- Gown Cleaning: \$250
- Gown Cleaning + Preservation: \$300
- Upgrade to a "Platinum": +\$50
- Additional Pieces to Preserve: \$30 each
- Repairs Needed Before Cleaning: \$65/hr

3 Cleaning Options:

1. Gown Cleaning Only: Your dress will be cleaned according to the care label on the gown. It will be pressed and shipped back inside its garment bag in a shipping box. \$500 insurance included.
2. Gown Preservation: After cleaning, your dress will be treated to prevent yellowing, pressed, wrapped in acid-free tissue paper, and sealed in an acid-free preservation chest with a full-display window. Price includes 2 accessories (upcharge for additional), \$500 insurance and 30-yr non-yellowing guarantee.
3. "Platinum Preservation": Your gown will be wrapped in acid-free muslin instead of tissue paper. Includes \$1000 insurance and a lifetime non-yellowing guarantee.

FAQs

Who does the cleaning? Memories Gown Preservation. Each gown starts by being thoroughly inspected and stains identified and documented, then spot treated. Then, the gown is professionally and thoroughly cleaned with their proven formulas to ensure stains are removed.

How is it cleaned? Your gown will be preserved and protected using one of the most environmentally friendly cleaning processes in the country. The **Green Earth** cleaning process has been recognized by the EPA as an environmentally friendly alternative compared to traditional dry cleaning methods. This process ensures your gown is returned to you clean, preserved, and free of chemical odors.

Do I need to mark any stains or damage before I give my gown to you? The Sugarcane staff will look at the dress with you to identify any areas of concern, as well as any repairs needed. We will repair the damages before shipping your dress out at

\$65/hr cost. Once your dress is received at Memories, their cleaning experts meticulously inspect your gown to identify any spots or stains. They are able to remove 99% of all common stains such as sugar/cake, wine, champagne, grease, makeup, and mud.

How do I know the stains came out?

During final inspection, Memories identifies any stains that could not be removed. On the back of your box will be a quality control form informing you of that rare 1%.

After the gown is preserved, what can I see through the window? You will see the front of your gown and most accessories through the window. The train of your gown may be underneath the gown.

How do I know that all the pieces are in the Heirloom chest? Each item is barcoded and scanned in a mistake-proof system. In addition, most pieces are visible through the display window.

Can I break the seal on the preservation chest in the future? Yes, but we strongly recommend against this. The sealed box is your gown's best long-term protection against mold, mildew, and oxidation. You will need to have it resealed again in order to protect it after opening.

Is my gown guaranteed? Yes! Your purchase comes with a 30yr guarantee against yellowing. Upgrading to a Platinum service guarantees the dress for a lifetime. If the gown is found to have yellowed, it will be reprocessed at no charge to you.

Where should I store my dress after it is preserved? Keep your dress in a cool, dry place like the top of your closet...never in an attic.

How do I decide which option to purchase? No matter what, definitely have your dress cleaned at a minimum. Regarding preservation, we generally say that if you want to wear (or just admire) your dress in the next 1-3 years, AND you have room for it to hang in your closet, get it cleaned and wait to preserve it. If you don't think you will wear it again in the next few years, go ahead and preserve it to give it the best protection long-term.

"I don't think my ballgown will fit in the box". If your gown is too large for the box, you have 2 options: 1) We can remove some of the petticoats and you would only box the outer layers of the dress and put in the standard window-front box. 2) The entire dress can be packed in a larger, black preservation chest without a window.

How do I move forward?

- Once you decide what fits your needs, you will pay for either a package or our a la carte services (see pricing on front of sheet).
- After your wedding, you will bring your dress to our studio, along with any accessories you want cleaned/preserved. We will assess any damages or concerning stains together.
- Sugarcane will pack your items and ship them to Memories, and will send you a tracking number.
- Memories will go through their documentation process and will let us/you know via email that your dress has been received.
- In 2-4 weeks, Memories will ship your gown directly to your home. If you have any scheduling/traveling issues, you can choose to ship it to our studio and then pick it up from us for a fee.
- Store your dress box in a cool, dry space.